

AGREED PLAN TO SAFELY REOPEN

Licensee: Wildberry Pancakes & Café IV Inc.,
d/b/a Wildberry Pancakes and Café

Premises: 196 East Pearson Street, Chicago, IL 60611

Licenses: Retail Food

Account Number: 421785

The City of Chicago Department of Business Affairs and Consumer Protection and the above-named Licensee have agreed to the following conditions to assure that Licensee's business will be operated in a manner consistent with the Orders of the Commissioner of the City of Chicago's Department of Health, the Executive Orders of the Governor of the State of Illinois, and all applicable provisions of the Municipal Code of Chicago.

1. **Capacity, Prohibited Gatherings & Social Distancing:** Licensee will strictly enforce the current prohibition on indoor dining and all other requirements of Order of the Commissioner of Health of the City of Chicago No. 2020-9 and No. 2020-11. All outdoor seating tables will be stationed at least six (6) feet apart. The largest tables will be limited to six (6) people per table (or lesser amount as may be required by applicable law or ordinance) while maintaining standard social distancing requirements. Employees will be responsible for monitoring occupancy. Except during ingress and egress, and utilizing washrooms and hand sanitizing facilities, Licensee will require all customers to remain seated.
2. **Encouraging Limited Interactions:** Licensee will encourage cashless payment methods, encourage reservations to minimize waiting and facilitate time to clean and sanitize upon new seating, encourage patrons to wait in vehicles or outdoors until they may be seated, and seat patrons immediately and limit patrons waiting in lines and or gathering in groups. In the event that the Premises shall reach maximum capacity, Licensee will employ a sufficient number of personnel with appropriate training to supervise any customers waiting in line to enter the Premises. Said personnel will monitor and supervise compliance with, and enforcement of, the health and safety measures, including the wearing of masks over nose and mouth and social distancing requirements. If any of those waiting in line are not willing to comply with said health and safety measures, they will be encouraged to depart by Licensee's personnel.
3. **Customer and Employee Entry to Establishment:** Licensee staff will ensure that all persons (patrons, non-patron and staff) other than those with a medical condition preventing the proper wearing of a mask, have and wear a mask upon entering the Premises. If a patron does not have a mask, Licensee will provide the patron a mask free of charge. All persons will have their temperature taken upon entry to the Premises. If any person has a fever (CDC defines a fever as a temperature of 100.4 degrees or higher) they will be denied entry to the Premises; those persons that display

any COVID-19 symptoms shall be denied entry. Licensee employees will be required to self-identify symptoms before leaving home and stay at home if symptomatic. Further, Licensee employees will be subject to a self-screening protocol which includes answering the following questions: (i) Have you had a body temperature over 100 degrees Fahrenheit or have you used a fever reducer in the previous 24 hours to treat a body temperature over 100 degrees Fahrenheit?; (ii) Do you have a new sore throat that you cannot attribute to another health condition? (iii) Do you have new shortness of breath that you cannot attribute to another health condition? All employees' temperatures will be taken when they arrive for their shift. Employees with a fever as defined by the CDC or that otherwise exhibit symptoms of illness or that report that they are not feeling well shall not be allowed to come to work or remain at work. Should any employee test positive for COVID-19 or come in close contact with someone that has tested positive for COVID-19, Licensee shall not allow that employee at the business. Licensee shall also inform fellow employees of their possible exposure but maintain confidentiality as required by the Americans with Disabilities Act. Licensee will instruct all other employees to self-monitor for symptoms. Licensee will identify where the infected employee worked, as well as those individuals, including colleagues, customers, visitors, and vendors, who their infected employee came into contact with during the fourteen (14) days prior to testing positive or first displaying symptoms.

4. **Hand Washing & Sanitization:** Sanitization or hand washing facilities shall be made readily available to each customer at all stations located throughout the Premises and Patio. In addition, Licensee will provide supplies and accommodations that allow employees to follow handwashing and other sanitation procedures and require employees to follow such procedures at reasonably regular intervals. Employees will receive training on how to wash their hands. All staff will be reminded during daily pre-shift meetings that hands must be washed at least every 30 minutes, and more often as required (e.g. contact with contaminant splash, surfaces, or items). Licensee will implement a zero-tolerance policy for staff members who do not abide by this rule.
5. **Protective Gear:** In all common spaces of the Premises (indoor and outdoor, and bathrooms) where customers are permitted, face coverings will be worn (over nose and mouth) by all customers or others visiting the Premises (except in those situations where otherwise permitted by applicable law, ordinance or government mandate). Customers will be permitted to remove their masks only while actively eating and/or drinking. Licensee will ensure that every employee who interacts with customers is able to medically tolerate a mask and is wearing a mask for the duration of their shift. Employees will receive training on how to wear and properly remove PPE, will be provided gloves in accordance with standard food handling guidelines, and ensure any dishwashers have access to equipment to protect eyes, nose and mouth from contaminant splash (face coverings, protective glasses, and/or face shields).
6. **Visual Guidance:** Licensee will maintain and provide visual guidance throughout the Premises on hygiene standards for customers and employees and entry requirements including social distancing and floor markers; Licensee will post outside the Premises

non-verbal agreement, guidelines and/or criteria for customers to enter the Premises; Licensee will clearly mark any area (waiting lines, restrooms, etc.) where customers or employees line-up with appropriate physical distancing guidance. Licensee will provide signage for any 3rd party delivery services on its process for redeeming orders; and if practical Licensee will use digital messaging or communication boards for pre-shift communications.

7. **Cleaning & Sanitation:** Licensee will continue to utilize its own employees and continue to hire an outside firm to thoroughly clean and sanitize its Premises' high-touch areas and other surfaces. Licensee will thoroughly clean and sanitize its Premises prior to opening and upon opening throughout the day. High-touch front-of-house areas will be sanitized every thirty (30) minutes and back-of-house areas will be sanitized between tasks. Bathrooms will be monitored, cleaned, and sanitized regularly. Staff will be trained to ensure safe and proper application of disinfectants. Licensee will provide disposable table items where possible (i.e. menus, containers, condiments), clean and sanitize non-disposable table items after each use (e.g. menus, containers, tables, chairs) and if practical use fixed menu boards or digital menus.
8. **Hours of Operation:** Licensee may be open to the public and shall only operate its business during the legally permissible hours of operation under its then current licenses in accordance with the Municipal Code of the City of Chicago and any and all other applicable governmental laws, ordinances, rules, guidelines and orders that may be in force from time to time.
9. **Revised Requirements:** To the extent any or all of the provisions, laws, rules, regulations, guidelines, orders, and/or provisions applicable to and imposed on the Licensee and its business by the State of Illinois and/or the City of Chicago (collectively the "Requirements"), including those Requirements enacted as a result of as a result of COVID-19, are revised the Licensee shall thereafter comply with such revised Requirements, and so long as Licensee shall be in compliance with said revised Requirements the Licensee shall not be deemed to be in default of its obligations under this Plan. When, as, and to the extent any or all of such Requirements (including those requiring Social Distancing, requiring face coverings to be worn over nose and mouth, and forbidding Prohibited Gatherings) are rescinded the Licensee shall no longer be required to comply with same. The operation of Licensee's business and all other conditions of the Licenses are and shall continue to be governed by the City of Chicago Municipal Code, as may be amended from time to time.

The conditions of this Plan are legally binding and may be enforced by City of Chicago enforcement authorities. Violation of the above-stated agreed conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to Licensee. Violations of the above-stated agreed conditions may also result in the issuance of cease and desist orders.

The agreed conditions of this Plan shall apply to the business address of Licensee and to Licensee, and to all officers, managers, members, partners and direct or indirect owners of

Licensee. The sale of the business to other persons purchasing or otherwise acquiring the membership units of Licensee does not void the conditions placed on the License and any and all potential new owners of Licensee shall be subject to the same agreed conditions set forth in this Plan.

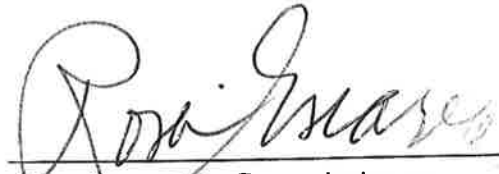
It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this Plan next to the Retail Food license certificate in a conspicuous place at the business Premises.

Licensee: Wildberry Pancakes & Café IV Inc.

Premises: 196 East Pearson Street
Chicago, IL 60611

By:


George Archos, Principal Officer


Rosa Escareno, Commissioner
City of Chicago, Department of
Business Affairs and Consumer
Protection

Date: November 10, 2020